



#### **TODAY'S TRAINING COVERS:**

- Overview of Law
  - Manufacturer Obligations
    - Enforcement & Implementation
  - Looking to the Future
- Product Stewardship





#### PRODUCER-RESPONSIBLE APPROACH

Manufacturers responsible for collection

Universal ban on disposal of e-waste

Local laws preempted (state law overrides)

Approach resembles that taken by most other states with e-waste laws



#### REGULATED PARTIES

Consumers

**Manufacturers** 

Retailers

Solid/Hazardous waste management facilities

Manufacturers' Collectives

E-waste collection sites, consolidation facilities, recycling facilities



#### You're a Manufacturer If...



You <u>assemble</u> covered electronic equipment (CEE) for sale in NY



You manufacture CEE for sale in NY



You **sell** CEE in NY



You own a brand name, licensed to another, on CEE for sale in NY



You **import** CEE to NY



You manufacture under the same brand as another (you may have **joint and several liability**: any or all under the same brand may be liable)



## YOU'RE NOT A MANUFACTURER IF...



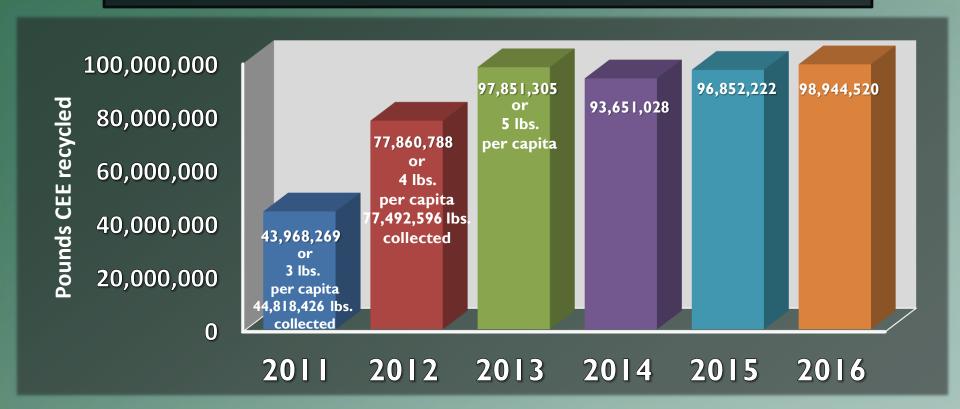
You <u>assemble and sell fewer than 1,000</u> units of CEE in NY each year



You primarily sell **used electronics** 



#### STATEWIDE RECYCLING GOALS



Beginning 2014, a formula adjusts the goal based on the weight of CEE collected the prior 3 years

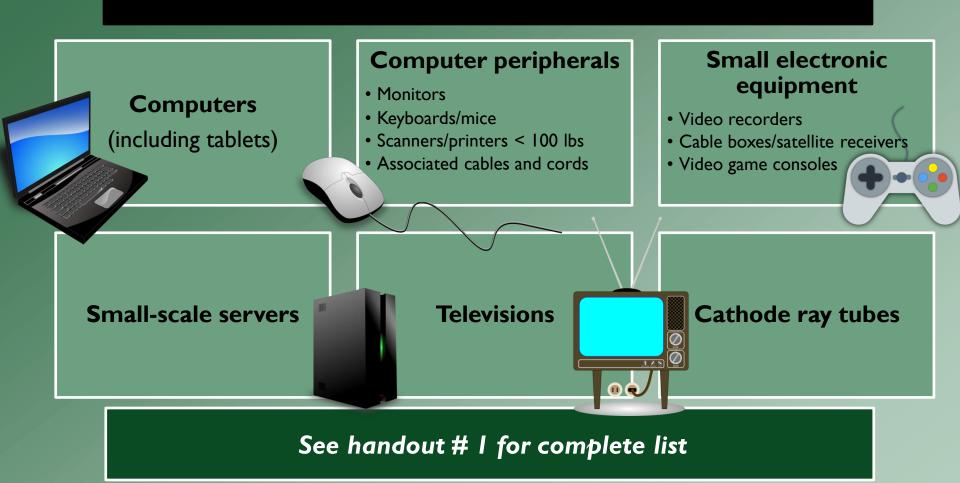


#### SCOPE OF LAW

Requirements apply to covered electronic equipment (CEE)



### WHAT IS CEE?





#### WHAT IS NOT CEE?



**GPS** devices





**Cameras** 



Household appliances



LED picture frames



Phones or portable digital assistants

(separate law covers wireless phones: New York State Wireless Recycling Act)

See Handout # I for complete list Contact DEC for any uncertain items





### MAIN MANUFACTURER OBLIGATIONS







### REGISTRATION REQUIREMENTS

Online Registration

Submit Registration Fee

Duty to Update

Duty to Notify Retailers



### **ONLINE REGISTRATION**

New manufacturers must register before selling in NY







#### Overview of online registration process at: http://www.dec.ny.gov/chemical/66845.html

Home » Chemical and Pollution Control » Recycling and Composting » Electronic Waste Recycling » Covered Electronic Equipment Manufact Requirements

#### **Covered Electronic Equipment Manufacturer Requirements**

EE)

New for 2016, the NYS Electronic Equipment Recycling and Reuse Act's regulated entities are now required to submit their registrations and annual reports through the NYSDEC E-waste Online Registration and Reporting System, which uses Re-TRAC Connect software. Please first review the instructions below for creating your Re-TRAC Connect account before accessing the

NYSDEC E-waste Online Registration and Reporting System. (Link leaves DEC's website.)

#### Detailed Instructions and Guidance for the E-waste Online Registration and Reporting System:

- Step One: Instructions for Creating a Re-TRAC Connect Account and Joining NYSDEC's Program (PDF) (589 KB)

Step Two: Guidance for Completing and Submitting Registration Forms and Applicable Fee Payments (PDF) (489 KB)

Step Three: Guidance for Completing and Submitting Annual Report Forms and Fee Payments (PDF) (1.22 MB)

 Re-TRAC Connect Training Webinar - 45 min. partial recording from 2/17/2016 (Link leaves DEC's website, and opens WebEx Network Recording Player)

NYS Electronic Equipment Recycling and Reuse Act:

#### **PDF Hel**

For help this page, 518-402-8

#### Contact Page

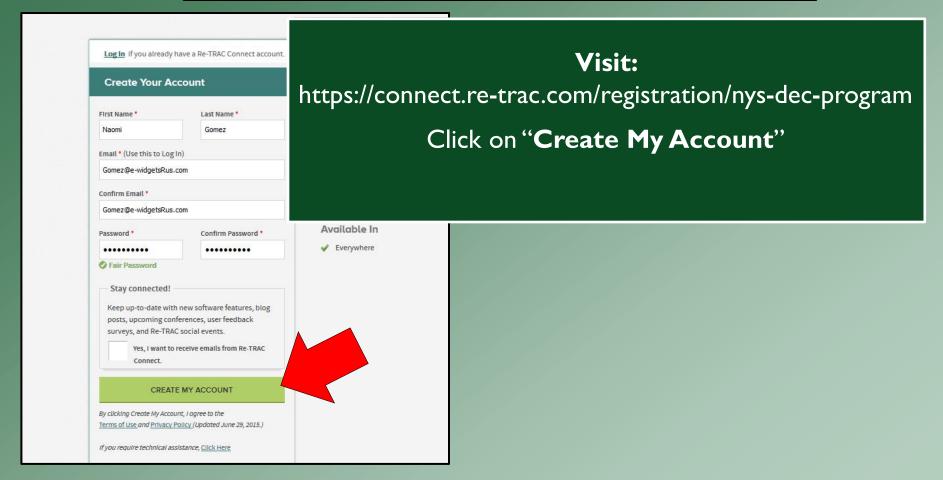
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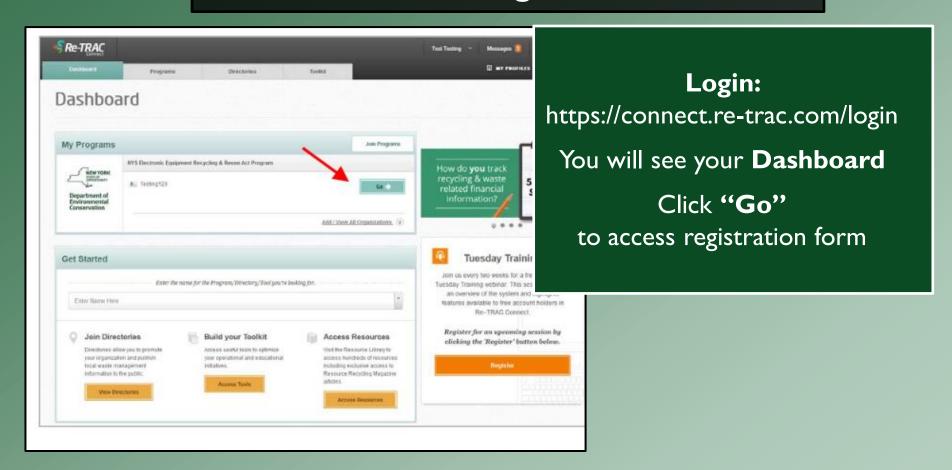


#### I. Create a Re-Trac Connect Account





2. Access the registration form





#### FEE AND FEE FORM

#### **Required** before selling or offering CEE

- \$10,000 for collective waste acceptance programs
- \$5,000 for individual manufacturers
  - No registration fee for manufacturers that join a collective
  - A manufacturer that leaves a collective, and implements an individual program, must pay the \$5,000 registration fee at that time

Fees go to general environmental protection fund



3. Complete certification and fee form and submit registration fee

#### Manufacturer Certification

This online registration form shall be considered incomplete unless the manufac Department at:

NYS Department of Environmental Conservation Product Stewardship & Waste Reduction Section Attention: E-waste Recycling Program 625 Broadway, 9th Floor, Albany, NY 12233-7253

Check this box to access the certification and fee form and to indicate you acknowledge

✓ I acknowledge that the certification and fee form is required, regardless of whether or

NYS Electronic Equipment Recycling & Reuse Act Certification & Fee Form, click to

#### **Check off**

acknowledgement box (bottom of registration form)

#### **Print out**

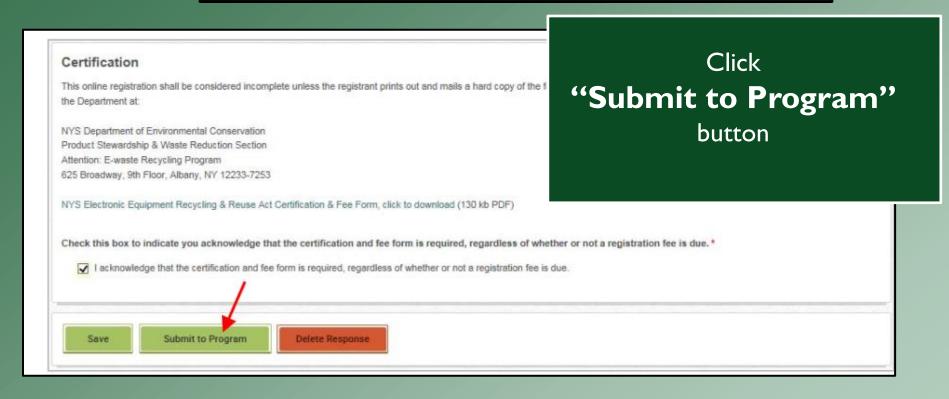
certification and fee form

#### Submit

registration fee with Certification & Fee Form



#### 4. Complete registration





#### **Assistance & Resources**

**Step-by-step instructions & webinar:** 

http://www.dec.ny.gov/chemical/66845.html

#### **Technical support:**

support@re-trac.com or (888) 600-3907

#### Registration/reporting form support:

ReTRAC.Ewaste@dec.ny.gov or (518) 402-8706



## **Duty to Update**

# Update required within 30 days of "material change" in information

#### "Material changes"

- Updates to information provided in the registration form or annual report
- Includes new contact information, brand listings, types of CEE sold, electronic waste acceptance program details, program partners

## Manufacturers may need to submit a revised registration form

- Contact NYSDEC by phone or e-mail
- The Department will help unlock your registration form so you can make changes directly online
- Failure to update is a violation of the Electronic Equipment Recycling and Reuse Act



## **Duty to Notify Retailers**

#### **Manufacturers must:**

- Notify retailers of registration
- Inform retailers how CEE purchasers can learn about opportunities for recycling unwanted CEE





#### **OVERVIEW: E-WASTE ACCEPTANCE PROGRAM**

Manufacturers must maintain an

electronic waste acceptance program

- Accept electronic waste <u>continuously</u> from <u>NYS consumers</u> for <u>recycling or reuse</u>
- Operated <u>directly</u> or <u>through an agreement</u> with an agent/designee
  - i.e. recycler, consolidator, collector
- Is "reasonably convenient"
- At no cost to consumers
  - Exceptions apply
- Educate the public
- Collect required weight, at minimum, each program year
  - "Manufacturer's acceptance standard"



#### **BRAND ACCEPTANCE**

Manufacturers of CEE must always accept...

- Electronic waste for which it is the manufacturer
- One piece of electronic waste of <u>any</u> manufacturer's brand, if offered by a consumer with the purchase of CEE <u>of the</u> <u>same type</u>



## CHOICE OF PROGRAM TYPE

Can be individual or <u>collective</u> (grouped with other manufacturers)

Both types subject to same general requirements

#### Different registration obligations for collectives:

- \$10,000 registration fee
- Participating manufacturers need not each pay the \$5,000 registration fee, but still must register and submit annual reports
- Must list all participating manufacturers



# "REASONABLY CONVENIENT" DEFINITION

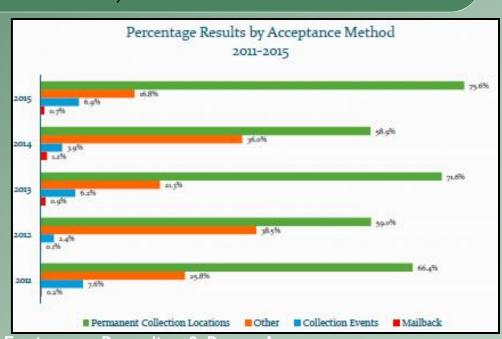
At least one method of collection per county and per municipality with at least 10,000 people





# "REASONABLY CONVENIENT" METHODS

- Community collection events (community- or government-sponsored)
- Fixed location acceptance sites
- Agreements with other parties to provide collection facilities
- Mail-back program
- Door-to-door pick up *may* be required (i.e. mail-back not possible and there is no permanent collection site)
- Methods offered should be appropriate for the type of CEE to be collected
- Permanent collection sites are more successful
- Mail-back programs are generally ineffective





# MAIL-BACK PROGRAM: AVOIDING COMMON ISSUES (1)



#### Your mail-back program must:

- Ensure your webpage for creating shipping labels functions properly
- Explain how to obtain free packaging
- Ensure consumers receive prompt responses to any e-mail inquiries initiating the CEE recycling process
- Accept all CEE types sold if there is no other reasonably convenient method of acceptance



## MAIL-BACK PROGRAM: AVOIDING COMMON ISSUES (2)



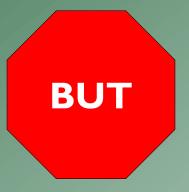
#### Your mail-back program must also:

- Provide/pay for packaging and shipping of unwanted CEE
- Not be used only for product trade-ins
- Not limit by weight or size unless alternative, reasonably convenient acceptance method(s) provided
- Accept other CEE brands in one-for-one exchange (see next slide)



#### DATA DESTRUCTION

No manufacturer liability for data left on consumer CEE



E-waste acceptance programs must include information on how consumers can destroy data on CEE



#### MANUFACTURER RESPONSIBLE FOR COSTS

#### May not charge consumers for e-waste collection except:

#### "Business consumers"

- For-profit entity with more than 50 full-time employees
- Non-profit corporation with more than 75 full-time employees, unless 501(c)(3)

#### "Premium services"

- Equipment/data security
- Reverse distribution/pick-ups of obsolete equipment at businesses, schools and government locations
- Refurbishment for reuse by the consumer
- Other services as DEC defines in regulations

#### Existing contracts as of January 1, 2011, grandfathered in



#### HOW TO SELECT A RECYCLER

Collection sites, consolidators, and recyclers must be registered and meet state requirements, if located in New York State

3<sup>rd</sup> party certification not required at this time



#### **RECYCLER SELECTION TIPS**

#### Check third-party certification

- R2
- E-Stewards

#### Exercise due diligence

Use the questions in next slide

#### Visit site if possible

Source: Minnesota Pollution Control Agency E-Waste Updates and Collector Due Diligence (2015)



### RECYCLER SELECTION: QUESTIONS TO ASK

- Ownership and site history
- Knowledge of local, state and federal laws, agency contacts
- Compliance history
- Environmental, health, and safety management systems
- Description of process
- Whether they export and legality of export
- Whether/how they landfill or incinerate
- Insurance
- References

Source: Federal Electronics Challenge,

Checklist for the Selection of an Electronics Recycler (2012)

http://www2.epa.gov/fec/checklist-selection-electronics-recycler-722012



## REQUIRED COLLECTION AMOUNT

#### "Manufacturer acceptance standard"

- Based on market share by weight after agency determines statewide recycling goal
- Amounts adjusted annually, taking previous years into account

Program must continue to collect throughout the year, even after standard is met

Program should not buy weight ("purchase pounds") from recyclers to meet standard



#### MANUFACTURER ACCEPTANCE STANDARD

#### **CALCULATION**

Amount = statewide recycling goal x manufacturer market share

3-year average manufacturer CEE N.Y. sales weight



3-year average total CEE N.Y. sales weight of all manufacturers



Market share

### **EXAMPLE:** Company Y

**Statewide recycling goal** = 32 million lbs.

Company Y 3-year sales: 5 million lbs.

All N.Y. 3-year sales: 20 million lbs.

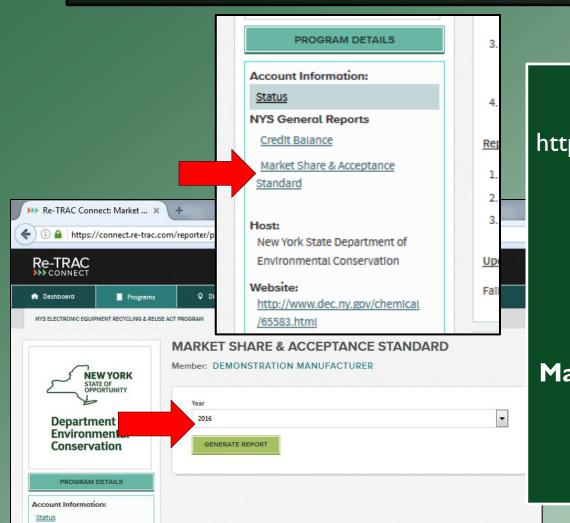
Company Y market share=5m/20m =.25

Company Y acceptance standard =  $32m \times .25 = 8$  million lbs.



### MANUFACTURER ACCEPTANCE STANDARD

#### **ACCESS ONLINE**



#### Login:

https://connect.re-trac.com/login

Access your **Program Status** page

Look under **NYS General Reports** 

Click

Market Share & Acceptance Standard

View acceptance standard for the program year



### **SURCHARGES**

Charged if manufacturer acceptance standard not met

Surcharge amount varies based on shortfall in collection

#### If manufacturer collected:

```
• >90%, surcharge = 30 cents x lbs. shortfall
```

- 50-90%, surcharge = 40 cents x lbs. shortfall
- <50%, surcharge = 50 cents x lbs. shortfall

DEC can waive surcharge



## SURCHARGE EXAMPLE

Company Y acceptance standard: 8 million lbs.

Company Y actual collection: 6 million lbs.

- 6m ÷ 8m = 75%, 2 million lbs. shortfall
- **Surcharge** =  $.40 \times 2$  million = \$800,000

Company Y actual collection: 7.5 million lbs.

- $7.5m \div 8m = 94\%$ , .5 million lbs. shortfall
- Surcharge =  $.30 \times 500,000 = $150,000$



### Waiver Regulations

Manufacturer must demonstrate its inability to accept the required collection amount despite best efforts

#### Waiver request must also include:

- Details of the current acceptance program
- How the acceptance program meets the continuity, convenience and effective requirements
- Actions taken by the manufacturer to track and forecast collections
- Corrective steps the manufacturer is taking to improve, such as collection methods and/or physical locations

Waiver form available on request

Surcharge will be due immediately upon the Department's determination



## E-WASTE ACCEPTANCE CREDITS

Credits received for exceeding manufacturer's acceptance standard

• As of 2016, 30 manufacturers had approximately 9.4 million credits available

Credits may be purchased, sold, traded or banked

Manufacturers must report transactions in annual report, including:

- Number purchased, sold, banked and traded
- Number retained
- Number used to meet acceptance standard
- From whom credits were purchased and to whom they were sold or traded



## ACCEPTANCE CREDITS GUIDANCE & RESTRICTIONS

No more than 25% of a manufacturer's acceptance standard for any program year may be met with credits generated in a prior program year

Credits expire 3 years after the program year in which they were generated

Credits should be applied to surcharge and sold in a first-in, first-out order



## ACCEPTANCE CREDITS GUIDANCE & RESTRICTIONS, CONT.

Credits purchased by a manufacturer in a program year must be applied to that year's acceptance standard, and may not be used to meet subsequent years' obligations

Manufacturers cannot sell purchased credits

If anticipating a surcharge, a manufacturer must use any available credits to cover it





#### **PUBLIC EDUCATION**

Minimum requirements to inform consumers about the e-waste acceptance program:



Website

Toll-free phone number

Written information provided in manuals or at point of sale



#### **Additional outreach efforts:**



Advertisements

Press releases





#### Public Education Substance

Must be sufficient to inform consumer how to return CEE for recycling/reuse

Data destruction instructions required for computers, hard drives, etc.

Website must include "a listing of each location within the state where consumers may return electronic waste as part of the manufacturer's electronic waste acceptance program" (DEC website)



## Public Education: Avoiding common issues (1)



Website exists and link works

Website provides data destruction instructions

Sales websites explain one-for-one brand acceptance

The phone number provided on the website works



## PUBLIC EDUCATION: AVOIDING COMMON ISSUES (2)



Collection site/event search function works

Website lists locations/dates of any collection sites/events

Website has New York state-specific information

Manufacturers link to collective program public education website from their own websites, if participating in collective



#### LABELING

Must have visible, permanent manufacturer label on all CEE







Overview of online reporting process at: http://www.dec.ny.gov/chemical/66845.html

#### Manufacturer Requirements

Registered Covered Electronic Equipment (CEE) Manufacturers and their Brand(s)

## Covered Electronic Equipment Manufacturer Requirements

New for 2016, the NYS Electronic Equipment Recycling and Reuse Act's regulated entities are now required to submit their registrations and annual reports through the NYSDEC E-waste Online Registration and Reporting System, which uses Re-TRAC Connect software. Please first review the instructions below for creating your Re-TRAC Connect account before accessing the

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#### NYS Electronic Equipment Recycling and Reuse Act:

The NYS Electronic Equipment Recycling and Reuse Act (Act), which is based on the concept of product stewardship or extended producer responsibility, places responsibility for managing end-of-life covered electronic equipment (CEE) primarily

PDF Hel

For help this page 518-402-

> Contact Page

Product S & Waste Section Division o Managem 625 Broad Albany, N 12233-72: 518-402-8 Send us a

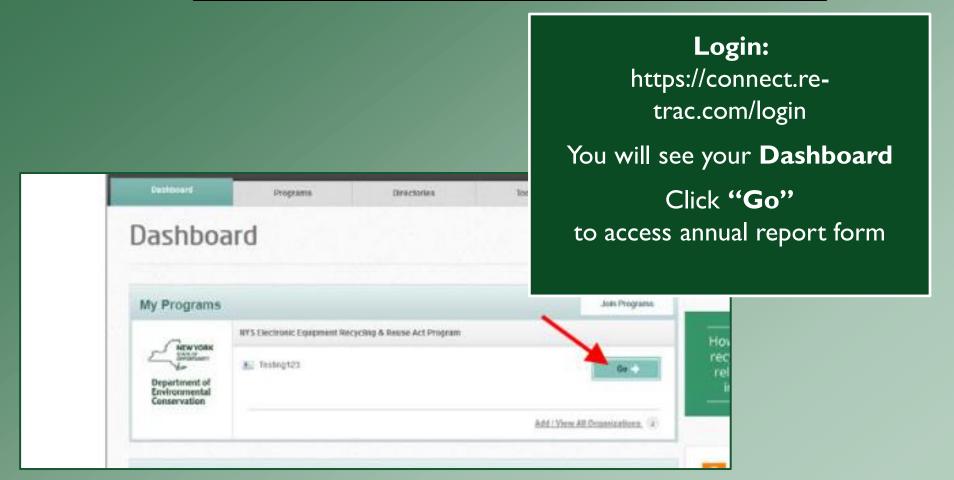




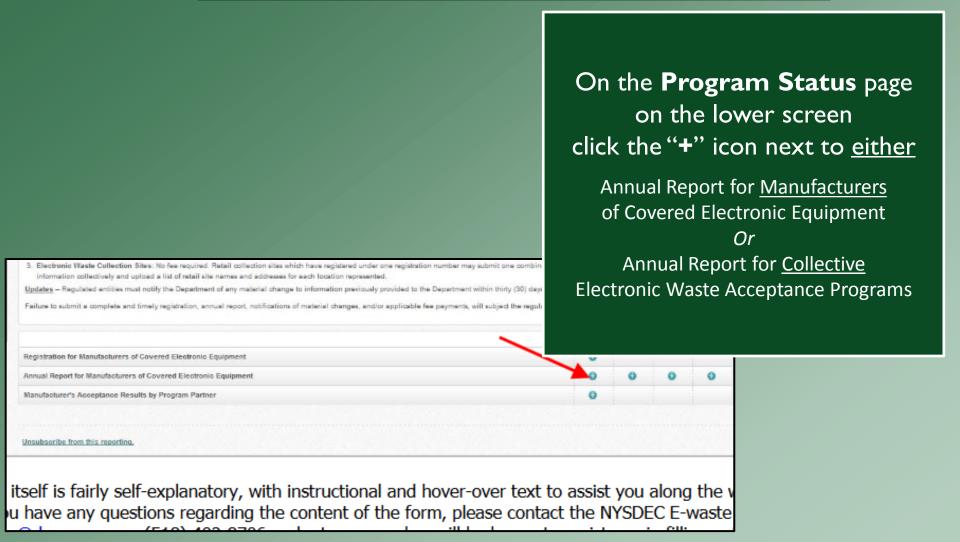
All of New York



### I. Complete the Annual Report









#### **ANNUAL REPORT CONTENTS**

Sales data

Weight accepted, including credits/surcharges

How CEE was collected

Where CEE was collected: each individual facility, site or event

Manufacturer's current brands
Report <u>all</u> discontinued, sold, licensed, new or otherwise acquired brands

Details about manufacturer's program

#### REPORTING SALES DATA

By weight for CEE sold in the state for the previous calendar year

Categorize by type

If manufacturer cannot provide accurate sales data, then:

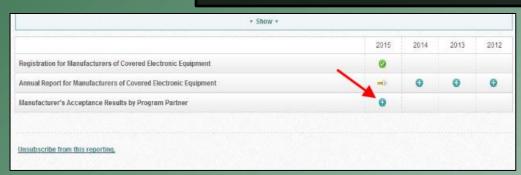
- Explain why data cannot be provided
- Estimate sales data:
  - Divide national sales data, by weight, by the national population (use most recent census)
  - Multiply result by New York's population



2. Complete the "Manufacturer's Acceptance Results by Program Partner" report

But <u>only</u> manufacturers managing <u>individual programs</u> (not those participating in collectives) need to complete it

The collective will complete a similar form covering all of the collective's manufacturers



Manufacturer's Acceptance Results by Program
Partner Records

Monther: TESTINO.123

Then

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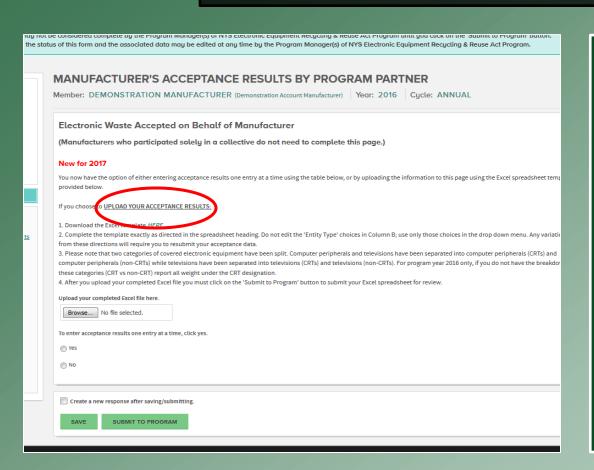
On the **Program Status** page on the lower screen click the "+" icon next to either

Manufacturer's
Acceptance Results by Program Partner
Or
Collective's
Acceptance Results by Program Partner

Click the **New** button



#### 3. Acceptance Results by Program Partner Contents



#### Source information by:

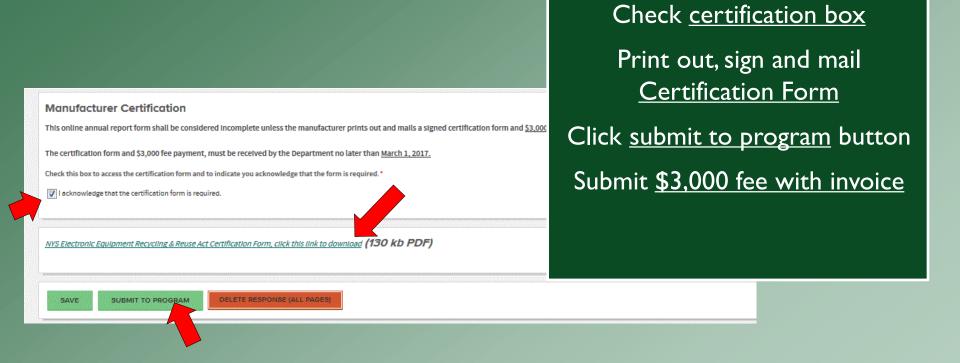
- Type of source
- Name
- Address
- Weight received by type of CFF

#### Upload acceptance results

- New option starting 2017
- Download Excel template
- Complete template
- Upload file



4. Certification, Submission & Fee Payment





#### REPORTING & SURCHARGE FEES

#### **Reporting Fees**

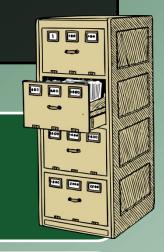
- Manufacturers receive invoices early January
- Two payment options
  - By check
  - Online (additional fee). More information at: http://www.dec.ny.gov/about/61016.html#On-Line

#### **Surcharge Fees**

- Department contacts manufacturers
  - Informs whether they owe a surcharge
  - Provides payment date
  - Issues invoice



#### RECORDKEEPING



Retain records for three years

Make records available for audit and inspection







## III. ENFORCEMENT & IMPLEMENTATION



#### **ENFORCEMENT**

#### Penalties can be assessed by:

- Commissioner of Department of Environmental Conservation
- Court

Can enjoin (order) manufacturer to cease violating law

Opportunity for hearing

Penalties deposited into N.Y. environmental protection fund



#### **ENFORCEMENT PENALTIES**

### Penalties can be imposed for:

Failure to submit registration, report, fees or surcharge

• Not to exceed \$1,000 for each day not submitted

## Violation of any other provision of the Electronic Equipment Recycling and Reuse Act

(except failure to meet manufacturer's share, which is addressed through surcharges)

- Not to exceed:
  - \$1,000 for first violation
  - \$2,500 for second violation
  - \$5,000 for the third and subsequent violations within a 12-month period



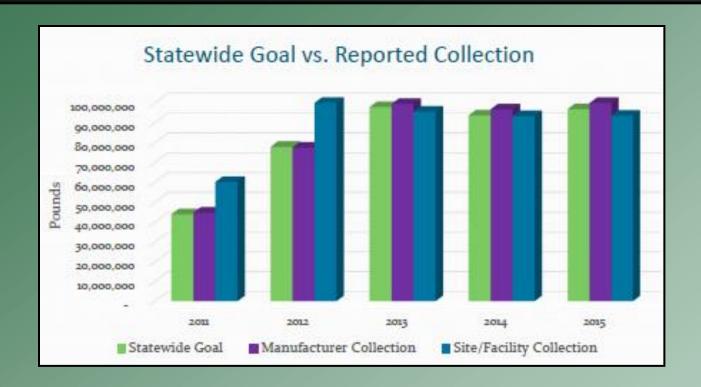
#### **ENFORCEMENT & VIOLATIONS**

In 2014 and 2015, 19 manufacturers were issued Notices of Violation (NOV's) for:

- Non-reporting
- Providing incorrect sales information
- Program shortfalls



#### **IMPLEMENTATION**



Total reported collected for years 2011-15 was approximately 420 million pounds





#### **NEW REGULATIONS**

**NYSDEC** is in the process of promulgating new e-waste rules in order to:

- Provide clarity
- Strengthen the law
- Improve program performance



#### **NEW REGULATIONS**

#### The new e-waste rules will cover ...

- Standards for reuse
- E-waste acceptance credits
- Recycling surcharge waivers
- Alternative methods for determining state sales data
- New and revised definitions
- Improvements to waste acceptance programs (collection and program costs)
- Public education programs
- And more ...



#### **NEW REGULATIONS**

### Status of the Rulemaking Process

- Preliminary workshops were held late 2016
- NYSDEC is finalizing draft regulations
- Draft regulations will be released to the public for comment
- Latest information available at: http://www.dec.ny.gov/chemical/65583.html





#### BENEFITS OF PRODUCT STEWARDSHIP

Reduce the amount of this rapidly growing category of solid waste entering landfills

Reduce greenhouse gases, pollution and energy demand How?

- Recycling recovers valuable materials, such as precious metals and engineered plastics
- So, recycling reduces the demand for extracting more natural resources and the considerable energy needed to process and manufacture them

Source: U. Minnesota, Design for the Environment: A Competitive Edge for the Future



## LOOKING FORWARD: DESIGN FOR THE ENVIRONMENT

"a systematic way of incorporating environmental attributes into the design of a product"

Considers complete product lifecycle

Raw materials Recycling and **Manufacturing** disposal Shipping and Consumer use packaging

Source: U. Minnesota, Design for the Environment: A Competitive Edge for the Future



#### **DESIGN FOR THE ENVIRONMENT: TIPS**

Reduce or eliminate toxics/heavy metals

Minimize paints and coloring

Design for a long life

Use alternative joining methods, not adhesives

Enable easy repair/recycling through accessible, modular design and labeled materials

For guidance, visit ISO 14000: http://www.iso.org/iso/iso14000

Sources: Conrad Luttropp, 10 Golden Rules in EcoDesign;
U. Minnesota, Design for the Environment: A Competitive Edge for the Future



### DESIGN FOR THE ENVIRONMENT: EXAMPLE

### **Samsung Electronics**

(received ISRI Design for Recycling Award 2016):

Easy disassembly

Minimal chemical content

Replaced conventional plastic with novel material

Source: http://www.isri.org/about-isri/awards/design-for-recycling#.WFq8-X2kxlN



### **FURTHER GUIDANCE:**

Visit: http://www.dec.ny.gov/chemical/65583.html

FAQs for manufacturers

Updates on new regulations

Links to Online Registration & Reporting System, tutorials and webinars Links to Registry of CEE manufacturers & their brands



## Thank you